



GIVE US YOUR INPUT!

We can better meet your needs in planning programs and activities specific to our community by getting your feedback on our services. Please take a few minutes to complete the following survey – either here or online at www.sparksrec.com.

Are you a resident of Sparks?

- Yes No

In which area do you live?

- North Sparks East Sparks
 West Sparks Other:

Please check the response that best describes your household: (check all that apply)

- Married, over 55
 You or your spouse retired
 Married/kids under 18
 Married w/no kids at home
 Single Adult, over 55
 Single Adult, 18-55
 Single parent w/kids under 18 at home
 Grandparent raising grandchild(ren)

How satisfied are you with recreation opportunities available to you through the Parks and Recreation Dept.?

- Very satisfied Satisfied
 No Opinion Dissatisfied

If you marked Dissatisfied please tell us why:

How would you rate the quality and variety of programs offered? (check one)

- Excellent Good
 Fair Poor N/A

If you rated the above question "Fair" or "Poor", please tell us why:

Has anyone in your household used any park, recreation facility, or participated in a recreation program during the past 12 months?

- Yes No

If yes, which ones:

How did you register for your program/activity?

- Walk-in Online
 Phone Automated Phone

Ease of registration:

- Excellent Good
 Fair Poor N/A

Efficiency and knowledge of our staff:

- Excellent Good
 Fair Poor N/A

Quality of customer service:

- Excellent Good
 Fair Poor N/A

Cost of programs/classes offered:

- Excellent Good
 Fair Poor N/A

I would like to see the following types of programs offered:

What day of the week would you prefer to attend a recreation program?

- Mon. Tues. Wed. Thurs.
 Fri. Sat. Sun.

What is the most convenient time for you to participate in recreation programs?

- 9-11 a.m. 1-3 p.m.
 3-5 p.m. 5-7 p.m.
 Would not participate 7-10 p.m.

How far do you travel to participate in Parks and Recreation programs/activities?

- 1-5 miles 5-10 miles
 Over 10 miles

Would you participate more if there were a center closer to you?

- Yes No

Please check ALL the ways you learn about parks and recreation programs and activities:

- Activity Guide Sparks Today
 Other Newspapers Parks & Rec Staff
 Friends & Neighbors Radio
 SCTV Govt. Television Other Television
 Website Other:

I think the Sparks Parks & Recreation website is:

- Very helpful Helpful
 Not very helpful Not at all helpful

May we contact you?

- Yes No

What is the best way to contact you?

You can drop your completed survey off at any of our facilities or mail it to us c/o of the Sparks Parks & Recreation Department, 98 Richards Way, Sparks, Nevada 89431. Please see the special offer below.

Thank you for completing this survey. In return for your help, please enjoy this coupon good for any of our programs.

\$10 off coupon

Thank You

Limit—one per household. Expires 2/29/08

